

Avon Riding Club T&Cs

Thank you for booking a lesson with Avon Riding Club. By riding with us you are supporting our charitable work with Disabled and disadvantaged people.

Attendance

- Please arrive on the yard, ready to ride before the published start time of your lesson. If you are running late let us know by calling 0117 9590266 and leaving a message. If you are more than 15 minutes late you not be able to join a group lesson.

Cancellations

- If you cancel with at least 48 hours before the session your account will be credited.
- If you cancel with less than 48 hours' notice your account will not be credited.

Horse Allocation

- Horse allocation is decided by The Avon Centre staff according to usage throughout the day, rider suitability and lesson content. It is not possible for riders to request specific horses.

Clothing

- You must bring and wear a riding hat that meets current safety standards and fits correctly. Coaches will routinely check a riders' hats.
- You must wear your own body protector to the current British safety standards at all times during cross country lessons or jumping lessons that occur outside of an arena setting.
- Lessons can take place inside or outside; you always need to come prepared for outside riding.
- You must wear long trousers and riding footwear, even in the hottest weather, and may not be able to ride if you are not appropriately dressed. Tops should cover your shoulders and top of your arms. We also recommend that all riders wear gloves. If there is any doubt about the suitability of clothing, please discuss it with your Coach.

- You must not wear any facial or body jewellery when riding and earrings should be replaced with studs for the rider's own safety. Long hair must be tied back and not interfere with the fitting of a riding hat.

Your EC Pro Account

- Ensure you keep your password safe and secure and don't share it with anyone.
- If you think someone may have discovered your password you must change it immediately. We would also recommend changing your password on other sites if you use the same one.
- Please keep your account information up to date including height, weight and contact details as this will ensure you receive the best possible experience.
- We will use the "bulk notify" option on EC Pro to send you relevant updates. You will receive these to the email address you have registered with the system and as a push notification if you have installed the mobile app. Please make sure you have marketing communication enabled if you want to learn about new lessons.

General

- Any inappropriate behaviour to staff, riders or volunteers may result in the immediate termination of your riding lessons without notice.
- Riding is a risk sport and you must voluntarily accept the risks involved.